



# Guidelines

## South Australian Solar Hot Water Rebate Scheme

Effective from 1<sup>st</sup> July 2008

Version 2.0

Updated 12/03/09

Reprinted 01/10/2008

### The Rebate Scheme

The South Australian Government's Solar Hot Water Rebate Scheme, administered by the Energy Division, is targeted to low income households to help them comply with new water heater performance standards effective 1<sup>st</sup> July 2008.

The Scheme provides a rebate of **\$500** on the cost of a new solar or heat pump water heater that complies with the eligibility criteria in these guidelines.

### Other Solar Hot Water Incentives

#### Australian Government's Solar Hot Water Rebate Programme

From July 2007, the Australian Government Solar Hot Water Rebate Programme has been offering a \$1,600 rebate for eligible installations. For more information, contact the Department for the Environment, Water, Heritage and the Arts (formerly the Australian Greenhouse Office) on 1800 808 571 or visit [www.environment.gov.au/rebates](http://www.environment.gov.au/rebates).

Please note that the Australian Government's Programme has different eligibility criteria to the South Australian Solar Hot Water Rebate Scheme, and requires a separate application. You may be eligible for rebates under both schemes.

#### Renewable Energy Certificates

A solar or heat pump water heater may be eligible for Renewable Energy Certificates (RECs) upon installation. RECs can be sold to help reduce the cost of the water heater.

The Australian Government administers RECs through the Office of the Renewable Energy Regulator (ORER). For more information talk to your installer, water heater supplier or contact ORER on (02) 6274 2192 or visit [www.orer.gov.au](http://www.orer.gov.au).

#### Flinders Power Scheme

If you live in Port Augusta, Miranda or Stirling North you may be eligible for a rebate under the Flinders Power Scheme. Contact the Port Augusta City Council on (08) 8641 9152 for details.

### Solar Hot Water Rebate Eligibility

To be eligible for the South Australian Government rebate, you must be an eligible applicant and commission an eligible installation, as defined below. Energy Division may refuse your application if the information you provide is incomplete or does not meet the required criteria.

#### Eligible Applicants

To be eligible for a rebate, you must be a low-income owner-occupier. Specifically, you must be the owner or part-owner of the dwelling you occupy as your principal place of residence, and hold at least one of the following cards on the day the water heater installation is completed: **(Commonwealth Seniors Health Card and Medicare card are not eligible)**

- Centrelink Health Care Card
- Centrelink or Department of Veterans' Affairs Pensioner Concession Card
- Department of Veterans' Affairs Gold Card - Totally and Permanently Incapacitated
- Department of Veterans' Affairs Gold Card - War Widow
- Department of Veterans' Affairs - Extreme Disablement Adjustment

Your principal place of residence is the primary dwelling you occupy to live, sleep and conduct daily life. Note that some dwelling types are excluded (see *Eligible Installations*).

Rebates are limited to one per residence. If you receive a Flinders Power Scheme rebate, you are not eligible to receive a South Australian Government rebate.





## Rebate Scheme Eligibility Criteria

### Eligible Installations

Installations in South Australia that meet the following criteria are eligible installations:

New System	New Home or Renovation*		Established Home Replacement of Existing Hot Water System			
	No - Gas** access	Yes - Gas** access	Gas***	Gas*** Solar	Electric Element, Electric Solar, Heat Pump	All Other Types - Including Oil & Combustion
Gas Solar	Yes	Yes	Yes	Yes	Yes	Yes
Electric Solar, or Heat Pump	Yes	No	No	No	Yes	Yes
Electric or Gas Storage / Instantaneous	No	No	No	No	No	No

\* Renovation - new hot water system not replacing an existing one

\*\* Gas access is natural gas or LPG, reticulated in the street

\*\*\* Includes reticulated and bottled gas already in use for water heating

#### Quality Standards

All systems must be installed by a qualified and licensed person; must not be second-hand or have second-hand component parts; and must have a warranty of 5 years or more on all major component parts, including frost protection, if required, in affected regions.

#### Acquisition Types

Purchased complying water heaters and those acquired through lease or service agreements.

#### Minimum RECs

The water heater must be eligible for a minimum of 18 RECs in ORER zone 3, regardless of the zone in which it is installed.

#### Ineligible Installation Types

Installations for purposes other than the supply of heated water to a dwelling for domestic use, for example systems for heating swimming pools, are not eligible installations.

#### Ineligible Dwelling Types

Installations at rental properties, commercial, industrial, business locations, public housing, co-operatives, retirement villages, aged care facilities, holiday homes, caravans, mobile homes and house boats are not eligible installations.

#### Ineligible Retrofits and Second-Hand Systems

Retrofits and second-hand water heaters, including systems with second-hand component parts, are not eligible installations.

#### Certificate of Compliance (CoC)

This document will show the date of **completed installation**. The installer must provide:

- An Electrical & Plumbing CoC for Electric Solar or Heat Pump systems, or
- A Gas, Electrical & Plumbing CoC for Gas (natural or LPG) solar systems

SA Water and South Australian Councils CoC's are **not acceptable**.

Please note that installations are periodically inspected by the Office of the Technical Regulator.

#### Further Information

You have six (6) months after the date of completed installation, as per the Certificate of Compliance (CoC), to submit your application. Please allow 4-6 weeks for processing and delivery of the rebate.

If you have any queries about the scheme or your eligibility, please contact Energy Division on (08) 8204 1888 before committing to install a system.

#### Tips For Getting The Most Out of Your Solar Water Heater

Heat pump water heaters can be operated like a conventional electric water heater. Solar water heaters will operate most effectively when;

- Most hot water use occurs in the morning. This allows the sun the maximum time to heat the water; and
- Any boosting occurs overnight. Ask your installer to make sure your off-peak electricity meter is timed to switch on at night.



## Application

Please complete all fields. You have up to six (6) months from the date of completed installation to submit your application.

### Your Details (Owner / Occupier)

Mr / Mrs / Ms Given Name(s): \_\_\_\_\_ Surname: \_\_\_\_\_

Date of Birth: \_\_\_\_\_

Postal Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ Postcode: \_\_\_\_\_

Phone B/H: \_\_\_\_\_ A/H: \_\_\_\_\_ Mobile: \_\_\_\_\_

Concession / Health / DVA Card No.\* \_\_\_\_\_

**\*You must be a holder of one of the cards listed under Eligible Applicants**

### Installation Details

Installation Address: \_\_\_\_\_

Suburb: \_\_\_\_\_ Postcode: \_\_\_\_\_

Date installed: \_\_\_\_\_

Manufacturer: \_\_\_\_\_ Model Number: \_\_\_\_\_

Tank Serial Number: \_\_\_\_\_ Rated capacity (litres): \_\_\_\_\_

Allocated RECs where installed: \_\_\_\_\_ Minimum RECs eligibility in zone 3: 18

Type of system

<input type="checkbox"/> Gas Solar	Have you received or applied for funding through the Flinders Power scheme?
<input type="checkbox"/> Electric Solar	
<input type="checkbox"/> Heat Pump	
	<input type="checkbox"/> Yes (not eligible)
	<input type="checkbox"/> No

Which of these best describes your installation?

- New or renovated house with reticulated gas access
- New or renovated house without reticulated gas access
- Established house, replacing an electric system
- Established house, replacing a gas system with gas boosted system
- Established house, replacing a solar or heat pump system
- Established house, replacing an unknown or other type of system

### Installer Details - (to be completed by installer)

Mr / Mrs / Ms Given Name(s): \_\_\_\_\_ Surname: \_\_\_\_\_

Company: \_\_\_\_\_

Email: \_\_\_\_\_

Phone B/H: \_\_\_\_\_ A/H: \_\_\_\_\_ Mobile: \_\_\_\_\_

Certificate of Compliance number: \_\_\_\_\_

Licence/BSA number: \_\_\_\_\_

**Signature or stamp of installer** \_\_\_\_\_ **Date** \_\_\_\_\_

Please include with your application a copy of the Electrical, Gas & Plumbing Certificate of Compliance; a copy of your Tax Invoice / Lease Maintenance Agreement; a copy of a notice from SA Water, Local Government (Council Rates), Revenue SA or Certification of Title that is less than four (4) months old; and a copy of one of the cards listed under Eligible Applicants.



### Declaration

I acknowledge that neither the South Australian Government, nor Energy Division, nor any of their authorised representatives accept any liability in respect of any claim or cause of action arising out of, or in relation to any solar water heater that is the subject of funding assistance. I as the applicant agree that I will indemnify and keep indemnified the South Australian Government and Energy Division for any claim or liability arising out of, or in relation to, the solar water heater that is the subject of this application.

I declare that I have read and understood the above information and that the details provided are correct. I acknowledge that my application for a rebate will be assessed in accordance with the guidelines issued by Energy Division from time to time. I agree that if the details provided by me are not correct, I will refund the solar hot water rebate that I have received to Energy Division.

I authorise Energy Division to conduct enquiries to check details provided. I authorise Energy Division to check the installation.

### Applicant's Signature

Date

*(Please allow 4-6 weeks for processing and delivery of the rebate.)*

### Before posting please ensure that all questions are answered and that you have attached:

- Copy of Electrical, Gas & Plumbing Certificate of Compliance
- Copy of Tax Invoice or Lease, Maintenance Agreement
- Copy of one of the cards listed under Eligible Applicants
- Copy of a notice from a rating authority that is less than four (4) months old e.g. SA Water, Local Government, Revenue SA or a copy of the Certificate of Title

### Did you receive a Point-Of-Sale Discount?

If you are receiving the rebate as a discount at the point of sale, all parts of the following section must be completed.

System price (A) including GST: \$

Installation price (B) including GST: \$

Rebate amount (C): \$500

Total paid (A+B-C): \$

I authorise the rebate to be paid in full and forwarded to the:

- Manufacturer
- Agent of manufacturer
- Installer

as indicated in the details below.

Name:

Address:

Contact phone number:

Applicant's signature

Date

### Point-Of-Sale Discount Declaration

**The Installer/Manufacturer/Agent of Manufacturer must complete this section if a point-of-sale discount has been given to the applicant.**

I declare that I have read and understood the above information and that the details provided are correct. I acknowledge that this application for a rebate will be assessed in accordance with the guidelines issued by Energy Division from time to time and the rebate will be granted only if the requirements of the guidelines have been met fully and the details provided are correct. I agree that if the details provided are found to be not correct, I will refund the solar hot water rebate that I have received to Energy Division.

Signed for and on behalf of \_\_\_\_\_ by \_\_\_\_\_

*(Name of Company if applicable)*

Date

*(Print Name)*

*(Signature)*

Please return the completed application form to:

Solar Hot Water Administrator, Energy Division  
Department for Transport, Energy and Infrastructure,  
PO Box 1, Walkerville SA 5081

Ph: (08) 8204 1888 Fax: (08) 8204 1880, Country Callers Only: 1800 671 907

